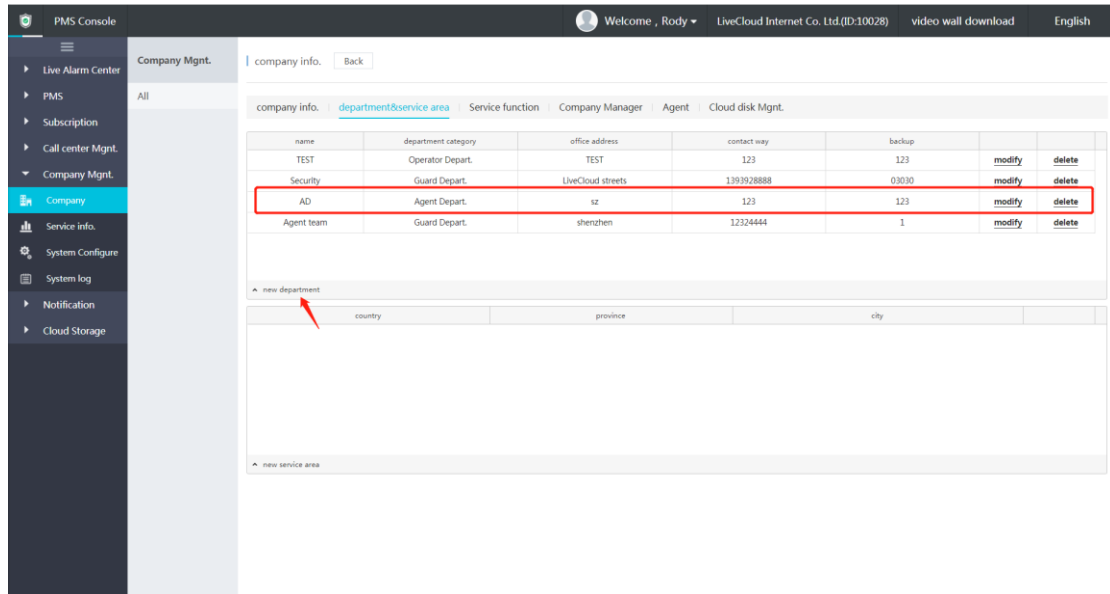


Agent Account Manual

1. Add an agent department by Admin account of company

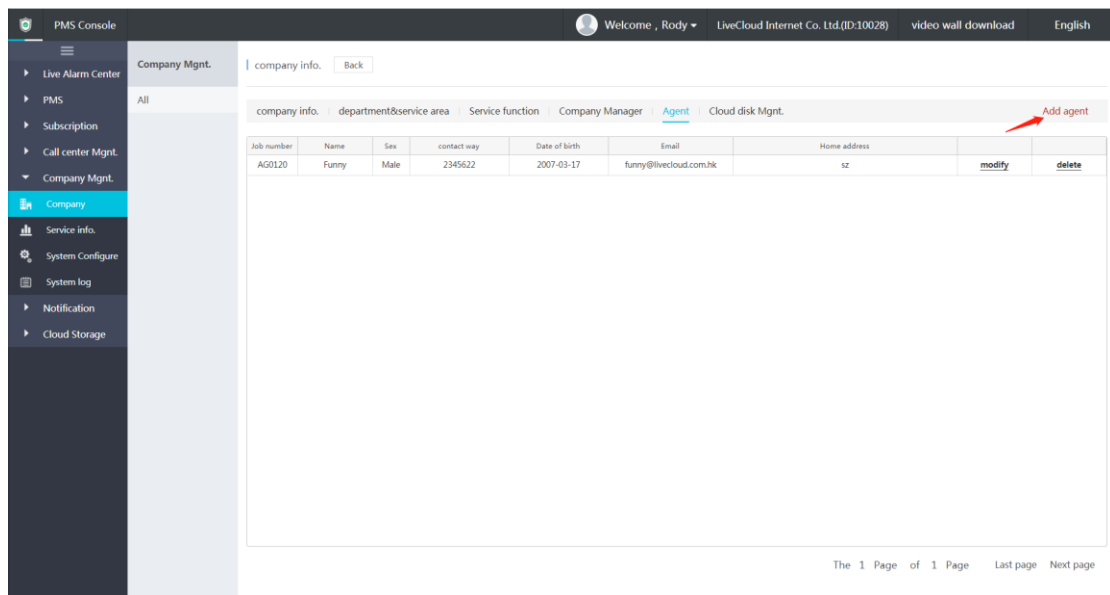


The screenshot shows the PMS Console interface. The left sidebar contains navigation options: Live Alarm Center, PMS, Subscription, Call center Mgmt., Company Mgmt., Company, Service info, System Configure, System log, Notification, and Cloud Storage. The main content area is titled 'Company Mgmt.' and includes a breadcrumb trail: company info. > department&service area > Service function > Company Manager > Agent > Cloud disk Mgmt. Below the breadcrumb is a table of departments:

name	department category	office address	contact way	backup	modify	delete
TEST	Operator Depart.	TEST	123	123	modify	delete
Security	Guard Depart.	LiveCloud streets	1393928888	03030	modify	delete
AD	Agent Depart.	sz	123	123	modify	delete
Agent team	Guard Depart.	shenzhen	12324444	1	modify	delete

Below the table is a form titled 'new department' with fields for country, province, and city. A red arrow points to the 'new department' form.

2. Add an agent account



The screenshot shows the PMS Console interface. The left sidebar is the same as in the previous screenshot. The main content area is titled 'Company Mgmt.' and includes a breadcrumb trail: company info. > department&service area > Service function > Company Manager > Agent > Cloud disk Mgmt. Below the breadcrumb is a table of agent accounts:

job number	Name	Sex	contact way	Date of birth	Email	Home address	modify	delete
AG0120	Funny	Male	2345622	2007-03-17	funny@livecloud.com.hk	sz	modify	delete

Below the table is a large empty form area. A red arrow points to the 'Add agent' button in the top right corner of the main content area.

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3. Assign a user to one or multiple agents

The screenshot shows the 'User Mgmt.' page in the PMS Console. The left sidebar contains navigation options: Live Alarm Center, PMS, Subscription, User Mgmt. (highlighted), Alarm system, Maintenance, Application, User Log, Call center Mgmt., Company Mgmt., Notification, and Cloud Storage. The main content area displays user details for 'All' users. A table lists various attributes and their values, with links for updates. A red box highlights the 'Agent' field, which is set to '1' and has a 'query agent' link. Below this, a table lists agents with columns for ID, Name, and actions (Add, Delete). The agent 'AG0120' with name 'Funny' is listed, with a 'Delete' link. Other fields include service status, alarm call, phone number, address, pin code, hijack code, contact limit, device limit, E-mail, city, district, zip code, service expiration time, remarks, and zone plan.

service status:	normal	stop service
alarm call:	Not open	Enable
phone number:	8615999557536	update phone number
address:	红岭中路国际信托大厦1101	update address
pin code :	123	update pin code
hijack code:	456	update hijack code
contact limit:	10	Modify query contact
device limit:	10	update device limit
E-mail :	pingshen@livecloud.com.hk	update email
city:	Shen Zhen	update city
district:	FUTIAN	update district
zipcode :	518000	update zipcode
service expiration time:	2022-02-22	update expiration time
Agent :	1	query agent
ID	Name	Add
AG0120	Funny	Delete
Remarks:	TESTING	update remarks
zone plan:		Modify check zone plan

4. Login the agent account

The screenshot shows the 'Live Alarm Center' login page. At the top, there is a note: 'Please use Google Chrome to open the platform and click Update download . Update and install new version of Video Wall software.' The page is in English. The login form includes fields for ID (AG0120), Password (masked with dots), Phone Number (10021), and a secondary code (0215). There are links for 'Registration' and 'Forgot Password?'. A blue 'Login' button is present. Below the login form, there is a 'Login identity select' section with four icons, the last of which is highlighted with a red box. To the right, there is a QR code labeled 'Alarmer'. At the bottom, there is a copyright notice: 'Copyright © 2013-2019 LiveCloud. All rights reserved.' and a file path: 'C:\Users\Spring\Desktop\notes\LAC客户申请.txt' - Ultracdf.

- Subscription
- User Mgmt.
- Alarm system
- Maintenance
- User Log
- Notification

User Mgmt. All

User Mgmt.

User name User ID User No.

User ID	User name	User No.	service expiration tim	address	service status	service level
8615999557536	SHEN Ping	CHINA_001	2022-02-22	红岭中路国际信托大厦1101	normal	subscription